



RETAIL SKILL SET

How would becoming job-ready make them feel?



GOT the JOB feels

Without support and guidance some jobseekers might feel as though they're all over the shop. Through this nationally accredited short-course, students will obtain skills and knowledge to enter the workforce confidently, it's training that's on the money.

COST

Retail Skill Set	\$395
Hours	Full-time
Duration	8 weeks

The course is designed to be accessible, flexible and to support an individuals learning style. This includes a combination of:



Interactive online eLearning



Full trainer support



Simulated workplace



JOB OPPORTUNITIES

- Retail Assistant
- Storeperson
- Customer Service
- Salesperson
- Store Manager



RETAIL SKILL SET

The retail skill set course focuses on developing exceptional customer experiences. It covers the performance outcomes, skills and knowledge required to interact and communicate with a diverse range of customers. It integrates knowledge of workplace rights and responsibilities, organisational policies and procedures into daily work activities.

Study units include:

- SIRXCEG001 Engage the customer
- SIRXIND001 Work effectively in a service environment

These units have been selected from SIR30216 Certificate III in Retail

To make a jobseeker referral

[CLICK HERE](#)



ENTRY REQUIREMENTS

Students will need the following to complete the courses successfully:

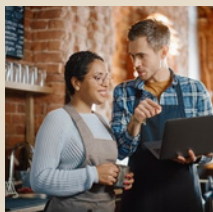
- An email address and access to a computer with internet connection
- Basic to intermediate computer literacy
- Complete a short language, literacy and numeracy test
- The ability to communicate and follow instructions verbally or written in English
- PDF reader software (eg Adobe Acrobat)
- Video conferencing software (eg Microsoft Teams)
- Obtain a unique student identifier (USI), for more information go to www.usi.gov.au

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WORKREADY

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