



BSB40520

CERTIFICATE IV IN LEADERSHIP & MANAGEMENT

How would getting qualified make you feel?



GOT the JOB feels

Take your career in business to the next level with flexible, practical and industry-focused training.

The Certificate IV in Leadership and Management is designed to equip you with the practical skills and knowledge needed to succeed as a business manager.

This course is designed to be accessible, flexible, practical and support your individual learning style. It includes a combination of:



Interactive online eLearning



Monthly virtual workshops



Full trainer support



JOB OPPORTUNITIES

- Business Development
- Corporate Services
- Office Manager
- Operations Manager
- Production Manager
- Warehouse Manager



QUALIFY
EMPLOYMENT & TRAINING



NATIONALLY RECOGNISED
TRAINING



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CERTIFICATE IV IN LEADERSHIP & MANAGEMENT

CORE

- Demonstrate leadership in the workplace (BSBLDR411)
- Lead effective workplace relationships (BSBLDR413)
- Coordinate business operational plans (BSBOPS402)
- Apply communication strategies in the workplace (BSBXCM401)
- Lead and facilitate a team (BSBXTW401)

ELECTIVE

- Promote innovation in team environments (BSBSTR401)
- Apply business risk management processes (BSBOPS403)
- Implement and monitor WHS policies, procedures and programs (BSBWHS411)
- Implement customer service strategies (BSBOPS404)
- Write complex documents (BSBWRT411)
- Create a customer-centric culture (SIRXCEG004)
- Lead the development of diverse workforces (BSBLDR521)

ENTRY REQUIREMENTS

Students will also need the following to complete this course successfully:

- Access to a computer and the internet
- Basic to intermediate computer literacy
- Complete a language, literacy and numeracy test
- The ability to communicate and follow instructions verbally or written in English
- Obtain a unique student identifier (USI), for more information go to www.usi.gov.au



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To find out more or to register your interest

[CLICK HERE](#)

Feel the difference **1800 365 599** www.qualify.edu.au RTO 4114